



24/7 AUDIO RESPONSE ADVANTAGE - User's Guide

Audio Response ADVANTAGE - The easy-to-use, automated phone banking service from The Partnership FCU.

Put **Audio Response ADVANTAGE** to work for you. **24 hours a day, 7 days a week** Audio Response is ready to help you with your financial transactions, all from the convenience of your telephone.

Accessing Audio Response ADVANTAGE is quick, easy and free! Whether at home, at the office or on the go, we're ready when you're ready. **Here's how:**

- DIAL: 1-800-285-3286**
- step one - ENTER: **2** to access system
- step two - ENTER: **1, your MEMBER NUMBER**
- step three - ENTER: **your PASSWORD**
- step four - ENTER AN OPTION
- press **1** for **Account and Loan Inquiries**
 - press **2** for **Payments, Transfers, Withdrawals**
 - press **3** for **Other Activities**

To return to the **MAIN MENU**, press ***** (the star symbol) at any time.

① Account and Loan Inquiries

① Balances

- 1 Savings
- 2 Checking
- 3 Other

② History

- 1 List of deposits
- 2 List of withdrawals
- 3 Dividends earned year-to-date
- 4 List of all activity

③ Cleared Checks

- 1 List of checks on your account
- 2 Specific checks on your checking account

④ Loans

- 1 Balance & payment on line of credit
- 2 Balance & payment on other loan
- 3 Loan interest paid year-to-date

② Payments, Transfers, Withdrawals

① Loan Payments

- 1 From savings
- 2 From checking
- 3 From other account
- 4 From loan advance

② Transfers

- 1 Savings to checking
- 2 Checking to savings
- 3 Loan to checking
- 4 Loan to savings
- 5 Select account for transfer
- 6 Loan and account for transfer

③ Cross-member transfers

- 1 To your membership
 - 1 Account-to-account transfer
 - 2 Account-to-loan transfer
- 2 From your membership
 - 1 Account-to-account transfer
 - 2 Loan-to-account transfer

④ Check withdrawals

- 1 Mail a check from savings
- 2 Mail a check from a specific account

③ Other Activities / New Membership Number

① Go to a Different Member Account

② Savings Rates

③ Loan Rates

④ Change your Access Code

⑤ Stop payment(s)